

What's Changing and Why?

Change in Ariba Single Sign-On

Ariba's authentication software which enables a secure login using Single Sign-On (SSO) for internal users and a username and password for suppliers has reached its end of life. Current authentication software's login process is being simplified effective on **February 19, 2022 at 6AM Pacific Time**.

Who is impacted by this change?

Chevron internal users and suppliers accessing Ariba.

What to Expect?

Currently, Chevron Ariba internal users¹ are prompted to select a certificate and enter a Smartbadge pin and then taken directly to their Ariba homepage upon clicking the Ariba Dashboard link. Ariba suppliers are prompted to select an authentication certification followed with a username and password.

With this change, Chevron Users will no longer be prompted to select a **certificate** and enter a **Smartbadge pin** before being routed to their Ariba homepage. *See more details on the right.*

Key Contacts & Support

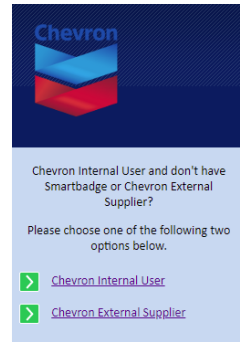
Experiencing a technical Issue?
Raise a [SNOW ticket](#) for support.

¹ RPA Bots are considered internal users and were included in the testing

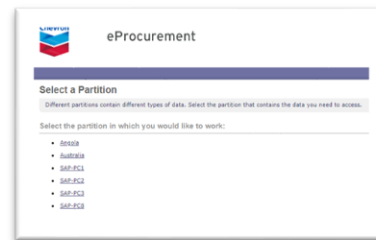
Chevron Users

GIL Desktop Users

- 1 Access [Ariba](#) in Microsoft Edge browser.
- 2 Select Chevron Internal User

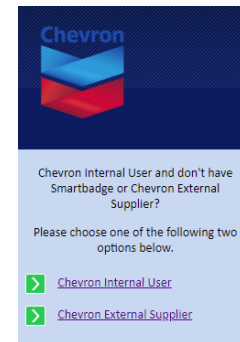


- 3 Select Partition and continue using Ariba

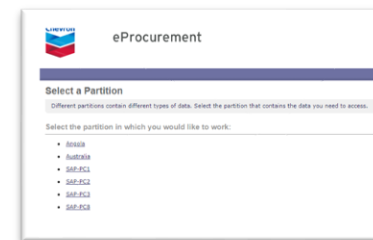


Modern Desktop Users

- 1 Access [Ariba](#) in Microsoft Edge browser.
- 2 Select Chevron Internal User



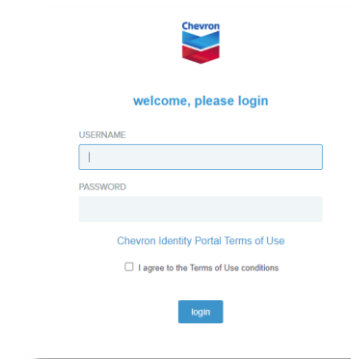
- 3 Select Partition and continue using Ariba



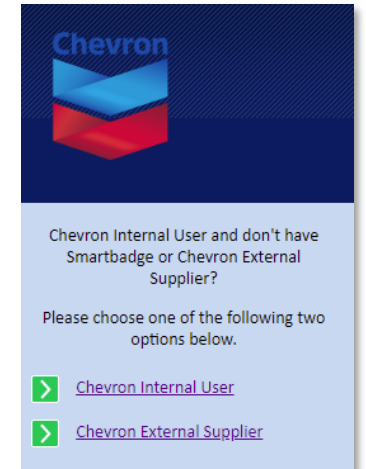
Ariba Suppliers

Ariba Suppliers are not affected by change in SSO functionality in Ariba. However, Ariba suppliers will notice a minor design change in their Ariba landing page.

Current



New



Select Chevron External Supplier to login

Learn more...



Microsoft Edge is the supported browser. Google Chrome and IE are not recommended.

Timeline

UAT
September to October

New SSO enabled in Ariba Staging for testing purposes

go-live
Nov 14, 2021, 3PM Australia

Ariba Single Sign-On change will be deployed for all users.

assessments
February 19, 2022
Simplified login process

